



Gold Care Homes rolls out Softworks Time & Attendance, Rostering and HR Management Solution for their 2,000 employees.

Testimonial

Gold Care Homes, a leading provider of residential care services for the elderly, has implemented Softworks Workforce Management Solution to manage employee Time, Attendance, Rostering, Skills and HR for their 2,000 employees across 24 care homes.

The company went to market in 2019 for a solution that would enable them to optimise management of employee Time, Attendance, Rostering and HR and support their core goal of the delivery of high-quality care to residents. After an extensive research process, Softworks, a cloud-based Workforce Management solution with a range of specialist features for care home employee management was selected.

Commenting on selecting Softworks, Sandip Panchal, Head of IT & Business Intelligence, Gold Care Homes said:

“ Gold Care Homes had a Time and Attendance system in place, but as our organisation grew the system was no longer able to manage our requirements. We were spending a significant amount of time manually administering employee Time, Attendance and Rostering for our 2,000 employees across our 24 care homes which was both time-consuming and inefficient. ”

“ Effective rostering is a key element in the delivery of high-quality care to our residents. We identified the need for an automated rostering system that could utilise up-to-date, centrally available employee Time, Attendance, HR and Skills information to facilitate this. ”

“ After reviewing the major Time & Attendance systems in the Care Market, we selected Softworks because we were impressed with their solution’s ability to manage Gold Care Homes complex

employee Time, Attendance, HR and Rostering requirements. Working with Softworks we were able to configure the system to deliver exactly what we needed for our working environment. The partnership and continuous improvement in the system configuration is already in progress as we speak. ”

“ With Softworks, our entire rostering process has been simplified, allowing us to work more efficiently and flexibly. We’re aiming to streamline and automate employee Time, Attendance and Rostering this financial year. The ease of use of the application, the end-user App and some of the out-of-the-box reports, combined with the ability to customise company specific reports will allow us more time to focus on the provision of care for residents. ”

Paresh Vadukul, Healthcare Relationship Manager, Softworks UK added:

“ Softworks is very honoured to have been selected by Gold Care Homes as their Workforce Management Solution provider. We are really passionate about the benefits that optimised rostering can bring to management, employees and residents and have been working closely with Gold Care Homes on the rollout of the solution to realise those benefits. We’re looking forward to our continued relationship and to supporting Gold Care Homes as they roll out Softworks to further care homes in their organisation. ”

About Gold Care Homes:

Since 1999, Gold Care Homes has been redefining the care industry and providing exceptional living environments for residents across 24 care homes. The company was set up by 2 pharmacist brothers Ravi and Sukhi Gidar, who are both active in the business. Ravi is the Chairman of the company and Sukhi leads all property elements of the family business. Both Ravi and Sukhi are driven by their passion for the care industry, bringing more than 50 years of experience between them.

About Softworks

For over 30 years, Softworks has been helping organisations to manage the working day in a way that makes them more productive and profitable by adding value to their operations. Softworks employee Time & Attendance, Scheduling HR and Skills Management solutions have been proven to assist short- and long-term care providers with operational efficiency, cost control, regulatory compliance and employee empowerment. Our solutions help build a clear picture of employees, through detailed data and reports on HR, skills, attendance, activity, scheduling and leave all while promoting a safe and positive working environment for all employees.

For further information about Softworks solutions for long term care providers:

eMail us : hello@softworks.com or Visit us : softworks.com